

GTT Marketing Policies

Prior to placing a factory order, GTT Marketing will provide you with a quotation for the supply of the requested goods.

Once you have approved this order, you will need to send GTT Marketing the artwork to be included on your merchandise.

A proof of your artwork will be sent to you before printing, and it is your responsibility to ensure that the proof is accurate and correct. Consent to the proof and authority to proceed must be provided to GTT Marketing in writing, either by email, fax or letter. GTT Marketing accepts no responsibility for incorrect artwork. Changes to artwork after approval will attract additional fees and in some cases may not be possible.

For large orders, GTT Marketing will provide pre-production samples free of charge. For small orders, pre-production samples may be available upon request. GTT Marketing will advise you on whether any particular order is large or small.

Great care should be taken by you to ensure that you are ordering the correct size, quantity, brand, and style. Once an order has been placed, additional fees will be charged to amend that order, and in some cases amendments may not be possible.

Title to the goods shall not pass from GTT Marketing to you until all sums outstanding in relation to the order have been paid. Payment for goods and services must be made to GTT Marketing within 30 days of receiving an invoice. GTT Marketing may suspend or cancel any order if payment terms are breached.

Freight and/or handling charges apply to all deliveries and are payable by the Customer.

Goods may be returned if faulty. You must inspect the goods supplied by GTT Marketing within 14 days of delivery and any claims must be made in writing within that period and no claim can be made by you outside of that period.

Unless expressly stated, all implied warranties and conditions in relation to any supply by GTT Marketing are expressly excluded (unless such warranties cannot at law be excluded). However, GTT Marketing shall, if reasonably possible, pass on to you the benefit of any manufacturers' warranties.

GTT Marketing will not be liable for any loss, damage or expense suffered or incurred by you where such loss is beyond GTT Marketing's reasonable control. Delays in transport, breakdowns in machine, failure of a supplier to supply goods or products and natural disasters are all considered to be events beyond GTT Marketing's reasonable control.

